

Digital Imaging Center: Remote PC User Guide

Welcome to the Digital Imaging Center, we look forward to supporting you in your educational journey. In order to remotely access the computer labs please follow the steps listed below. If you have any questions or need technical assistance please email: dic@sva.edu.

Please do not email the department directly, we cannot assist you with this.

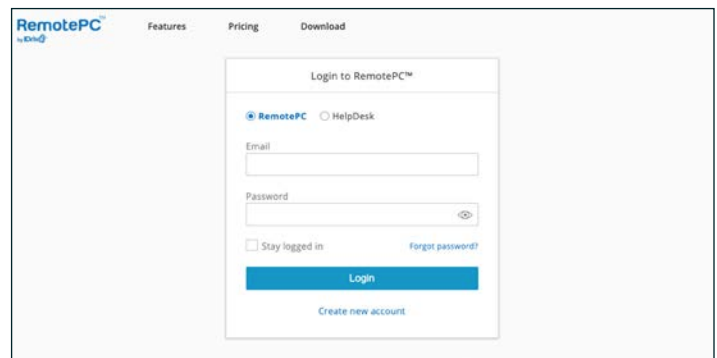
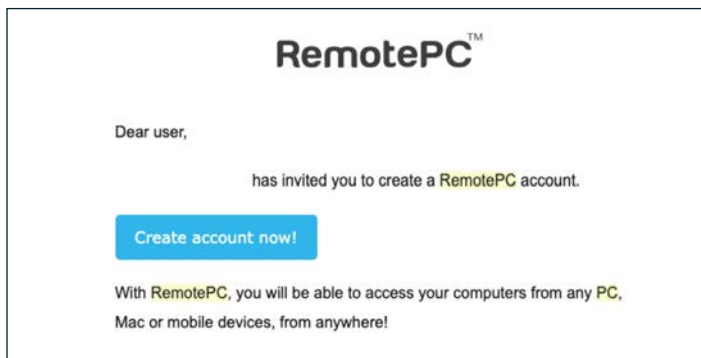
Getting Set Up:

Step 1:

Check your SVA email for an invitation from RemotePC. Open the email and click on **Create Account Now!**

Step 2:

Create a username and password.



Step 3:

After you log in you will see a list of computers that are available for you to connect to. For best connection click **Connect** and then select **Connect Via Desktop Application**.

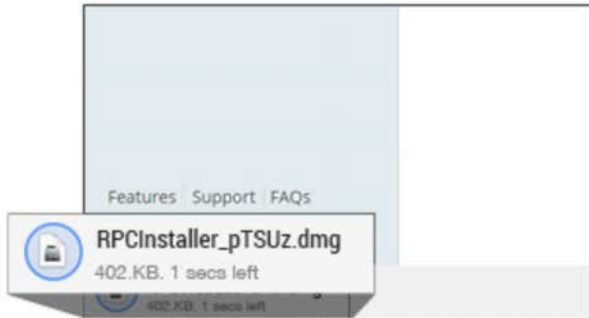
Computer name ↑	Status	Accessed date	Location (IP accessed from)
<input type="checkbox"/> R511_004 (R511)	Online	Jun 02 2020, 14:14:44	24.46.194.149
<input type="checkbox"/> R512_012 (R512)	Online	May 20 2020, 13:15:24	192.168.1.195
<input type="checkbox"/> R512_009 (R512)	Online	May 20 2020, 13:14:00	192.168.1.195
<input type="checkbox"/> R512_002 (R512)	Online	May 17 2020, 18:38:52	192.168.5.216
<input type="checkbox"/> R512_005 (R512)	Online	May 17 2020, 16:50:24	192.168.5.216

Step 4:

Download the RemotePC Launcher.

Download RemotePC Launcher

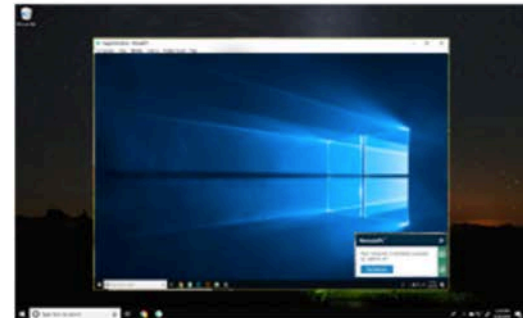
Download the launcher to connect to your remote computers. If the download does not begin automatically, [click here](#).



Features Support FAQs

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Download and run the RemotePC launcher to initiate a remote session.

For subsequent connections, click the launcher icon to establish connection.

Step 5:

Success! You are now able to access the DIC's computer.

Computer Login Information:

Username: dicstudent

Password: student